

KIP America, Inc. Liability Statement

KIP America, Inc. is not responsible for any errors made by your users or company when placing an order. Your company is liable for all online KIP partner store orders submitted by users of your company account.

Price(s) are exclusive of handling, freight charges, duty and applicable sales and use taxes.

Request for RA must be submitted to KIP via <https://kip.com/return-authorization-form.php> within 14 days of the item's invoice date. After 14 days a 15% restocking charge may apply or the RA may be denied. Please see the KIP Equipment Warranty for the warranty details and warranty period (90 days). The customer is responsible for all freight and shipping charges. This RA request must be accompanied by a valid invoice/packing slip number. Please only use one form per KIP invoice/packing slip.

If an employee who was authorized to use your account leaves your company, you are responsible for immediately deactivating their access. Notify KIP to request an account(s) be deleted.

All prices on the KIP partner store are subject to change without notice. This information is confidential and solely for use of KIP Personnel and KIP Partners. No part of the KIP partner store may be copied or used in any form without express written permission from KIP.

Shipping Note from KIP:

- Parcel shipment orders (Fedex/UPS) accepted by 2 pm EST will normally ship the same business day. Orders received after 2pm EST may ship the following business day.
- Freight shipment orders (LTL Truck) accepted by Noon EST will normally ship the same business day. Orders received after Noon EST may ship the following business day.
- Back ordered items will ship via Ground delivery when the item becomes available unless you contact KC3@kipamerica.com with a request to expedite delivery of the back ordered item.
- Shipment times may be delayed based on stock availability and customer credit status.

Ecommerce Shipping methods

- First Overnight – Delivery the following day by 8am
- Priority Overnight – Delivery the following day by 10:30am
- Standard Overnight – Delivery the following day by 3pm
- Second Day – Delivery the second day by 4:30pm
- Third Day – Delivery the third day by 4:30pm
- Ground – Delivery within 3 to 5 business days
- Freight – Delivery via LTL Carrier within 3 to 10 business days

KIP is not responsible for shipping transit delays related to the carrier, weather, road conditions, or natural disasters.